



We're Back!

Dear HealthTrack Member,

We are pleased to announce that the Governor has introduced Phased Four of Reopening Illinois and that we are now able to open the Pool & Fitness portions of the Club to our members.

Beginning July 1, 2020, the Pool, Fitness Floor, Group Exercise Rooms, Locker Rooms/Shower and the Lounge will now be available under the capacity limits set forth by the State.

We have aligned our cleaning & sanitizing protocols in conjunction with the Center for Disease Control, Illinois Health Department and Du Page Health Department to provide our staff and members with the best possible environment to continue your health & fitness goals. In conjunction with our professional cleaning company, we have implemented thorough and thoughtful cleaning strategies to be conducted throughout our entire operating hours.

Upon your return you will notice that we have taken numerous steps to enhance personal spacing.

- Increased distancing between cardio equipment
- Strategic spacing of floor stretching mats
- Predetermined arrangement of strength equipment and benches
- Revamped Locker Spacing availability

The following procedures have been implemented to ensure healthy Personal Spacing:

- Attendance Limits for Group Fitness Classes (all classes available by Online registration only)
- Single lane usage for the Lap Pool with Online registration mandatory
- Therapy Pool Usage by Online registration only

Temporary New Hours

6am until 8pm Monday through Friday

7am until 6pm Saturday & Sunday

Required Check-In Procedures

- Wear Face Covering upon entering the building (and during non-cardio workouts)
- Use sanitizer station upon entering building
- Have Club ID or Smart Phone App ready for touch free rapid check-in
- Be prepared for Club Staff to take non-touch external skin temperature

Areas Remaining Unavailable

- Child Activity Center
- Children's Camps
- Basketball Courts
- Steam/Sauna Rooms and Hot Tubs

Temporary Policies

- Guest Privileges remain temporarily suspended
- Children under the age of 14 will not be permitted to the Club unless participating in Club sponsored instruction.

Billing & March Prepaid Dues Credit

Beginning July 1st, we will resume full billing of Club Dues for all memberships. Pre-paid March Dues Credit will be given during the August 1st Billing Cycle for Active Health Club Memberships. (Tennis Membership credits have already been applied)

As we attempt to provide all of you with the fullest offerings of professional services while maintaining a healthy workout environment, we ask that you adhere to the following:

- Do not attempt to enter the Club if you have flu/Covid like symptoms
- Wear your face covering at all times when in the Club (except during cardio related activities)
- Maintain a 6' Personal Spacing between all staff and fellow members when practical
- Clean all equipment before & after each use

We cannot begin to thank all our members enough for their continued support, patience and understanding through this extremely difficult time. Wishing all of us better days ahead!

Looking forward to seeing all of you back at Your Club,

Cris Castillo
General Manager
HealthTrack Sports Wellness

Membership Inquiries & Changes
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